
STEVEN GORYL

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Profile

I have been an avid student of UNIX operating systems for over twenty years. I enjoy seeking complex technical solutions for both servers and client computers. My hardware skills have been tested by the engineers at Sun Microsystems. In my last position I experienced the many requirements for advanced software development. I greatly enjoy both learning new skills, as well as sharing my technical knowledge.

Experience

UNIX Support, Computer Science - Washington and Lee University 2008-2020

Over a decade in the technical support of the Computer Science department. Responsible for network, servers and desktop configurations in the support of the curriculum. The classroom environment, as well as multi boot desktop computers, were upgraded over several years. The support involved multiple programming environments, as well as the need to have 24 x 7 lab services for student access. The department supported my continued education in Red Hat Enterprise Linux.

System Administrator, Altess, Bearing Point - 2007

As a team member of a group of consultants for Bearing Point, we were tasked as an "oversight group" for some System Administrators working on Sun Microsystems servers for the D.O.D.. I was issued a secret clearance and received D.O.D. training in Information Assurance Security Officer certification.

NeXT Support, Fannie Mae, - 2006

This position provided support for a NeXT network server and clients. These were being used, with some web applications for a part of their financial network. They had hired a large group of developers to provide a Java application in order to remove this legacy system. I provided support with backups and NetInfo in order to aid the transition to new software. I had an "iris" authentication for the data center.

Storage Support, Sun Microsystems, - 2006

As a Support Technician for all Sun Microsystems storage devices and arrays, I had close contact with top Sun engineers in the process of troubleshooting various customer storage needs or issues. I became proficient with several RAID levels.

System Administrator, N.O.L.S. 2000-2004

My first role as a system administrator of this school's new data center and the transition from a previous physical location. I rebuilt every NeXT computer and servers to provide network use of custom web applications. These were used to access an Oracle DB on AIX and then Sun Solaris. This also involved a great deal of HP printing hardware and software repairs, to support a small corporate location.

Data Center N.O.L.S. 2000 <https://youtu.be/th6flvANuek> (1.5 min)

Education

University of Denver — BA Geography, Geology	1981
U.S. Army Meteorological Observer	Holloman A.F.B. 1983
National Registry of E.M.T.s	Denver CO 1997
Veritas Data Replication	Denver CO 2001
Sun Microsystems	Broomfield CO 2006
Apple Technician exam	Roanoke VA 2008
Red Hat Enterprise	McLean VA 2010
Red Hat Enterprise Storage	McLean VA 2020

Skills:

People

I believe that teams with shared leadership, are the most successful. My experience with many teams, in various environments, has given me the tools to achieve group goals. While I have not worked in retail, I have experienced very challenging repair environments. My past medical skills, give me a strong “troubled customer” level of compassion. I have a small group of loyal clients, including one woman who is 95 years old. I enjoy working with people of all levels of experience to solve problems. I am an expert at keeping accurate records and reports on efforts and solutions.

Software

I enjoy teaching as well as learning new skills and techniques. I gain satisfaction from watching people learn to be informed users of technology. I have used the Apple GSX system and I have a Developers account. I am proficient at many remote connections from SSH to iMessage. I am very proficient at setting up multiple IDEs for software development, but I am not really a “coder”. I enjoy working with the changes in software like TensorFlow and CUDA.. I am experienced with the command line tools in Xcode. I am also not really a “gamer”, but I do enjoy flight simulators. My personal study now involves both DTrace and Ansible for troubleshooting and rapid configurations.

Hardware

Several decades of hardware and software repair of Apple computers gives me a broad range of repair experience. I have repaired dozens of Apple products and I enjoy working on most hardware. I have an extensive tool kit and often use iFixit for repair guidelines. I have worked with Extreme switches and completed several network courses. I run a small fleet of personal Apple computers and devices in addition to other hardware. I often build dual CPU servers to test new revisions of logic boards. Many hardware problems require the high level of persistence that I can provide. I am currently working with some Seeed CPU configurations and as a FAA licensed drone pilot, I fly several different models of drones for remote images.

References available by request
